

INSTRUCTIONS FOR USE, MAINTENANCE AND CARE OF SHOES

Thank you for purchasing our footwear. Please take note of the following important information. We will point out several facts and provide advice on how to handle and maintain your new footwear so it serves you well and to your full satisfaction.

All footwear from PROGRESS sportswear meets the quality requirements as defined by applicable technical standards in the Czech Republic (namely: ČSN P 795600 – Footwear – Requirements and test methods, and ČSN 795790 – Footwear – Acceptable deviations), and is safe for use under normal and reasonably foreseeable conditions of use (in accordance with Act No. 102/2001 Coll., on general product safety and on amendments to certain laws).

SELECTING FOOTWEAR

When choosing footwear, make sure that the selected type, size, and width fully meet your needs. The internal length of the shoe — the size — should be longer than the length of your foot; your toes should not touch the inside front part of the shoe under any circumstances (this extra space is referred to as the „toe allowance“). Once you return home, try the shoes on again in a calm setting. An unsuitable type, size, width, or shape of footwear cannot be accepted as a reason for a later complaint.

Be sure to take into account the intended use, design, material composition, and care instructions for the footwear. Only shoes that are properly chosen in terms of function, product range, and size can be expected to meet the required utility and purpose. Throughout the entire period of use, pay close attention to all basic rules for wearing footwear. It is especially important to avoid all factors that may negatively affect the full functionality and lifespan of the shoes, such as: high frequency of use (we do not recommend wearing the same pair every day), using the shoes for inappropriate purposes, washing the shoes, etc.

Another essential condition for maintaining the good condition and full functionality of the footwear is regular maintenance. Improper or insufficient care significantly shortens the footwear's full functionality and lifespan.

PURPOSE OF FOOTWEAR

Different types of footwear are suitable for different purposes. The intended use influences the choice of materials, construction, design, and maintenance of the footwear. Therefore, please consider the intended purpose when selecting your shoes.

Casual footwear– Footwear designed for walking on paved surfaces or for indoor use. It is generally more robust and durable. It features a wide variety of styles and materials. We distinguish between:

Summer casual footwear – lightweight, breathable shoes;

All-season casual footwear – shoes designed for varying climatic conditions, typically with a treaded sole;

Winter casual footwear – shoes with high thermal insulation properties and usually an anti-slip sole.

Recreational footwear – Footwear intended for sport-recreational or active walking purposes, suitable for longer distances and moderate, maintained natural environments. These shoes have a more durable upper construction and a more robust sole.

Sports footwear – Footwear designed specifically for performing various sports activities. Its structure is tailored to meet the demands of a particular sport and should only be used for that specific activity.

Indoor footwear – Lightweight textile footwear of simple construction, intended for indoor use.

Children's footwear – Footwear designed to meet special requirements, as children's feet are still growing and developing:

- Choose shoes that fit properly in both length and width, allowing for a toe allowance of 10–15 mm;
- Children's shoes should have a spacious, rounded toe box and a sufficiently firm heel counter;
- Ankle-high designs with laces or Velcro straps are preferable;

Children's feet grow rapidly, so regularly check both foot size and the fit of the footwear;

Remember that a child's foot is still developing, the bones are soft, and failure to follow basic guidelines may result in long-term damage to the child's foot.

MANUFACTURING METHOD

Another important factor affecting the function and maintenance of footwear is the manufacturing method, i.e., how the sole is attached to the upper.

Glued footwear – the most common method, where the sole is glued to the upper. The bond can weaken due to soaking or perspiration, or repeated use of damp shoes. Careless walking may lead to mechanical separation of the glued parts (e.g., stubbing your toe).

Flexible (stitched) footwear – comfortable, lightweight, flexible with decorative stitched edge. The upper is stitched directly to the sole without a lasting insole, allowing greater flexibility. However, this stitching reduces water resistance. Use in dry conditions only, as moisture may penetrate.

Injection-molded footwear – the sole is attached to the upper by pressing, injection, or molding. The quality of the bond and the sole itself depends on the material and proper technological process.

MATERIALS USED, THEIR CARE AND MAINTENANCE

A wide variety of materials is now used, including synthetics and textiles. Basic knowledge of the materials used, along with proper care and maintenance, extends the life of your footwear.



Textile – Used for lighter shoes, often for summer or indoor use.

Dry-clean with a brush and use textile cleaning sprays, which impregnate the material, refresh colors, and prevent dirt buildup.



Synthetic materials – plastics, imitation leather, poromers – often look like leather but do not match natural leather in quality. Easy to maintain.

Clean with a damp cloth and mild soap, then dry.

Rubber – Wipe with a damp cloth and soap, then dry.

Waterproof membranes – Special materials that ensure water resistance and breathability (e.g., GORETEX®). Used mainly for hiking and sports shoes. Clean off dirt using lukewarm water and a sponge or brush. Once dry, apply appropriate impregnating products – only use those recommended by the membrane manufacturer

ADDITIONAL PRINCIPLES OF PROPER FOOTWEAR CARE AND MAINTENANCE:

- Use a shoehorn, especially for closed styles
- Frequently rotate your shoes, especially in rainy weather (don't wear the same pair daily)
- After each use, let shoes dry and air out properly (remove insoles – even short use can cause internal moisture from sweat)
- Wearing damp shoes causes excessive wear, especially of insoles and linings
- Footwear made of synthetics or textiles is not indefinitely water-resistant – impregnation only improves resistance to external moisture such as rain or snow. Only full rubber or plastic footwear is fully water-resistant
- Impregnate as needed
- Avoid soaking shoes – it damages the surface and deforms the shape
- If wet, stuff shoes with newspaper and dry slowly, away from heat sources
- Excessive sweating or moisture may cause interior dye transfer
- Do not machine wash textile or any other shoes with detergent
- Timely maintenance or replacement of worn-down heels, soles, insoles, or laces prevents further damage – damage caused by neglect cannot be a reason for a complaint
- For shoe care, you can use HEY sport® cleaning and impregnation products, available on our website: www.progress-cz.cz/hey-sport-a-lavit-sport

CONFIRMATION OF THE SELLER'S LIABILITY FOR DEFECTIVE PERFORMANCE

The seller guarantees that the product is free from defects at the time of purchase. If, despite all efforts to ensure high quality, a defect arises on the buyer's side, the period for exercising the right to claim the defect (complaint) is 24 months from the date of purchase.

A defect cannot be claimed if:

- the buyer caused the defect
- the item was sold at a discount due to the defect, which the buyer was aware of
- the defect is due to ordinary wear and tear
- it follows from the nature of the item

The liability does not apply to changes in footwear properties that occur over time due to normal wear, natural material changes, or to defects resulting from failure to follow the rules and principles for proper use and care described in this manual.

Conditions for filing a complaint:

- The complaint must be submitted to the seller from whom the shoes were purchased, without undue delay
 - Shoes must be clean, dry, and free of any dirt that would compromise hygiene
- You can find the complaint form at:

<https://www.progresssportswear.com/en/reclamation>

We wish you satisfaction while wearing PROGRESS shoes.